# Bloomfield Township Single Waste Hauler Program

- Began the single waste hauler program in the early 1990's.
- Current Waste Hauler is Rizzo Services. They have an 8 year contract which began in June 2007.
- The single waste hauler provides residential service only.
- Quarterly Rates are as follows:

  Single Family
  - Curbside $45.98
  - Doorside $92.00
  - Inside $108.00

  Multi-Family (Condominiums & Apartments)
  - Attached (individual) $39.96
  - Detached (Individual) $44.95
  - Detached – Doorside $91.97
  - Multi-Family Common $30.96
- Attached you will find additional information regarding the Bloomfield Township Program.
  a. Solid Waste Frequently Asked Questions
  b. Bloomfield Township Solid Waste Program Update – Spring 2009
  c. Bloomfield Township Newsletter – Summer 2007
- There is additional information at the following Bloomfield Township website: http://www.bloomfieldtwp.org/Services/SolidWaste/OverviewSolidwaste.htm.

a. Solid Waste Frequently Asked Questions

Contact Us:
4200 Telegraph Road, P.O. Box 489
Bloomfield Hills, MI 48303-0489
ph: 248.433.7700
fax: 248.433.7714



# Solid Waste Frequently Asked Questions

## RATES AND BILLING QUESTIONS

**1. What are the trash rates?**

The rates that you will be charged will depend on which type of service you are currently being billed for. All of the single and multi-family rates will remain constant for the 8-year life of the contract with no rate increases.

Following are the quarterly rates that will be billed to residents, starting with the June 2007 bill, from Rizzo Services.

- *Single Family*
  - Curbside $45.98
  - Doorside $92.00
  - Inside $108.00
- *Multi-Family (Condominiums & Apartments)*
  - Attached (Individual) $39.96
  - Detached (Individual) $44.95
  - Detached – Doorside $91.97
  - Multi-Family Common $30.96

Following are the quarterly dumpster rates that will be billed, starting with the June 2007 bill, from Rizzo Services. These rates reflect a substantial reduction in price from what was being billed in the past.

- Apartment Dumpster Service (These rates are quarterly, per dumpster, one load per week)
  - 2 Cu. Yard Dumpster $105.00
  - 3 Cu. Yard Dumpster $114.00
  - 4 Cu. Yard Dumpster $126.00
  - 6 Cu. Yard Dumpster $150.00
  - 8 Cu. Yard Dumpster $174.00
  - 40 Cu. Yard Dumpster (rate is per load) $425.00

**2. How often will I be billed?**

Your billing schedule will remain unchanged. You will receive a quarterly bill from Rizzo Services one month prior to each service period. You should receive your bills at the beginning of June, September, December and March. Rizzo Services will administer all billings; if you have any questions or concerns regarding your bills, you can reach them at 866.772.8900.

**3. What payment options do I have?**

- Send check by mail
- Pay from checking account over the phone
- Pay with credit card over the phone
- Set up automatic bill payment
- Pay online by clicking here

If you have any questions regarding making a payment, please call Rizzo Services at 866.772.8900.

**4. Who do I make my payments out to?**

All checks should be made payable to: "Rizzo Services" (NOT Bloomfield Township SWF) and mailed to:

C & R Maintenance Inc DBA Rizzo Services #7742
4297 Solutions CTR
Chicago, IL 60677-4002

**5. How do I receive one free month of service?**

In June of each year residents will have the opportunity to prepay for 11 months of service and receive the 12th month free. In order to receive the discount, residents must send payment for the full 11 months of service with their June bill. The complete payment must be received by June 30th of each year. Late or incomplete payments will not be accepted to receive the discount.

**6. Can I turn off my trash service?**

Per the Solid Waste Ordinance No. 577, trash service for all residential units in the Township must be contracted by a single, solid waste hauler and so trash service can not be permanently turned off nor can residents contract with an alternate hauler. In order to accommodate resident's needs as best as possible, the Township has negotiated the ability for residents to suspend their service when they will be away and not using the service for a minimum of one month to a maximum of three months.

**7. How can I suspend my trash service?**

There are two ways in which residents can suspend their service:

1) An extended leave suspension will be granted for any resident that will be away from their home and not using trash service for a minimum of one month to a maximum of three months. The resident simply has to call Rizzo Services and inform them that they will be away and for how long. Rizzo will deactivate your account for up to a maximum of three months. If at any time during the suspension there is trash placed out for pickup, Rizzo will collect the trash and will automatically reactivate the account and billing will begin immediately.

2) A suspension of service will also be granted to those homes that are deemed to be unlivable due to either construction or demolition. In order to receive this suspension, proof of construction or demo, such as the building/demo permits, must be provided to Rizzo. The homeowner may reactivate the trash service at any time. Rizzo will automatically reactivate the service if trash is placed out for pickup at any time.

Solid Waste Exemption Request Form

**8. Is there a discount for seniors?**

There is a $1 discount, per month, for seniors. Please contact Rizzo to inquire.

## ROUTE AND SERVICE QUESTIONS

**1. Is there any limit to how much trash I can put out per week?**

No, there is no limit on the quantity of household trash that you put out each week so long as it is all contained and prepared properly.

**2. Is there a bulk item (furniture, mattresses, appliances, etc.) pickup?**

Yes, Rizzo will collect bulk items every week on your normal trash day. No special arrangements are required and there is no extra fee.

**3. How do I dispose of a fridge or freezer?**

Rizzo will pick up a fridge or freezer on your normal trash day, at no extra charge. Please contact Rizzo with at least 24-hour notice and remove the doors before placing at the curb. Rizzo will not collect them if the doors are not removed.

**4. Is there a container size limit?**

Yes, all trash containers in the Township must be no larger than 32 gallons.

**5. How do I prepare yard waste for pickup?**

Yard waste is collected from April 1st through the second week of December every year. Leaves and lawn clippings will need to be placed in paper yard waste bags, available at your local hardware store, or placed in 32-gallon containers marked "yard waste" or "compost". Compost stickers are available from Rizzo or at the Township offices.

Any limbs or branches over 2 inches in diameter and less than 6 inches will be picked up with the solid waste and need to be cut to 4 ft. in length, tied and bundled, not exceeding 60 lbs per bundle.

**6. How do I get a Recycle Bin?**

Bins are provided by Rizzo Services, free of charge. To have one delivered to your home simply contact Rizzo at 866.772.8900.

**7. What can I put in my recycle bin?**

A flyer outlining what is accepted for recycling can be viewed by clicking here.

This list includes an expanded assortment of plastics that will now be accepted.

**8. What holidays may affect my trash pickup?**

The following holidays may push back your trash day by one day. Click here to see the current schedule.

**9. How do I dispose of Christmas trees?**

Christmas trees may be put out for trash pickup for up to 3 weeks after the Christmas holiday. Please just place them out on your normal trash day.

**10. How do I dispose of medical sharps?**

Medical sharps can be placed in any puncture proof container, such as an empty detergent bottle or coffee can, and placed in your recycle bin for proper disposal. Please make sure to label your containers as "MEDICAL SHARPS" and ensure the lid is on securely. Rizzo also offers sharps containers that can be delivered to your home at a cost per container. Please contact Rizzo at 866.772.8900 if you would like to order one of these containers.

**11. How do I dispose of Household Hazardous Waste?**

The Township and Rizzo Services will sponsor two drop-off days per year, always the first Saturday in May and the first Saturday in October. Please click here for further information.



Charter Township of Bloomfield
4200 Telegraph Road
P.O. Box 489
Bloomfield Hills, MI 48303-0489
248.433.7700

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b. Bloomfield Township Solid Waste Program Update – Spring 2009

## Electronic Waste Recycling, Medical Disposal & Paper Shredding Event

In order to help protect our environment and serve our residents, Bloomfield Township will host an Electronics Recycling, Medication Disposal & Paper Shredding Event for residents. This **one-day** event will take place on **Saturday, April 18, 2009** from **9:00 am – 2:00 pm** at the Bloomfield Township Hall to coincide with Earth Day and Township Clean Sweep activities. Please be advised, no businesses or business equipment of any kind is allowed.

The event has been expanded this year to include the collection and proper disposal of unwanted or unused medication. This includes over the counter and prescription pharmaceutical products. All sensitive information must be blacked out, however the name of the medication must remain on the bottle.

The following residential electronic waste items may be brought in for recycling or disposal: computer systems/laptops, televisions, keyboards, scanners, PDAs/pagers, cell phones and fax machines. No 'white goods' or household appliances (e.g. refrigerators, stoves, washer/dryer, dishwashers) are allowed.

Bulk paper shredding services will also be available as an option for disposal of residentially generated paper waste in a safe and efficient manner. Shredding services are limited to residents who may bring a maximum of 5 boxes of paper for shredding. Content of the material is limited to office grade paper; no newspaper, binders or computer disks can be included. For any questions regarding the event, please contact Bloomfield Township DPW at 248-433-7706.

**Rizzo Services**
6200 Elmridge
Sterling Heights, MI 48313

## About Your Rubbish Bill

The billing process has not been changed, Rizzo Services is responsible to invoice residents 30 days prior to the start of each new service quarter. Payments must be received by Rizzo Services by the last business day of the month prior to the start of the new service quarter as established by the Township Ordinance. Payments received after the last business day of the month may be assessed a one percent late fee on the unpaid balance.

There are several payment options available to residents. You may submit your payment by direct mail, by phone with your credit card and you can make your payment online.

Accounts that remain unpaid throughout the year will be submitted to the Township, September 1, and forwarded to the Oakland County Treasurer to be applied to the property tax and a lien placed against the property. Residents with unpaid accounts will receive a notice in August of each year, that if all unpaid service charges are not paid by the end of the month, their account will then be submitted to the Township for further collection efforts.

RIZZO SERVICES

Please note that we have moved our company headquarters from the City of Warren to the City of Sterling Heights. If you have your quarterly service charge automatically set up to be sent to us directly, please make sure that it is addressed to our new location at **6200 Elmridge, Sterling Heights, Michigan 48313**.

# Bloomfield Township

**In this issue:**
- **Yard Waste Collection**
- **HHW Drop-Off Days**
- **2009 Holiday Schedule**
- **Common HHW Items**
- **What Can You Recycle?**

# Solid Waste Program Update - Spring 2009

## Yard Waste Collection

Yard waste collection begins the week of March 30, 2009 on your regular trash day. The yard waste season is from April through December 11, 2009. Please remember that yard waste must be prepared in one of the following:

- Paper yard waste bags (available at local lawn, garden and hardware stores).
- 32-gallon cans marked "Yard Waste" (stickers are available at the Township Clerk's office).

*PLEASE NOTE: Yard waste in plastic bags is prohibited and will not be collected.*

**Brush:** 2 inches in diameter or less may be considered yard waste and packaged in either of the above-mentioned ways.

**Trimmings / Branches:** 2-6 inches in diameter will be collected with the garbage (solid waste), provided they are bundled and tied. Bundles should be 4-feet maximum in length, 18 inches in diameter and a maximum of 60 pounds each.

If you have trimmings larger then 6 inches in diameter, contact either Rizzo Services at (866) 772-8900 or a private tree service contractor. Rizzo Services does provide limb hauling for an additional fee.

## Household Hazardous Waste (HHW)

The Township provides two options for the disposal of your household hazardous waste:

- Semi-annual drop-off days at the Township Hall:

**Saturday, May 2, 2009**

**Saturday, October 3, 2009**

**Both events will begin promptly at 9 a.m. and end at 2 p.m. sharp**

- In between events, contact Bloomfield Township DPW at 248-433-7706 or visit our website for other disposal options.

HHW events are for residents only, proof of residency is required. Please have a drivers license, water bill or voters card available.

*PLEASE NOTE: The Township does not have a Michigan Department of Environmental Quality approved permit or facility. Consequently, we cannot accept residential household hazardous waste for storage.*

BLOOMFIELD TOWNSHIP 1827

## Environmental Responsibility

Protecting our environment is of vital importance. Preventing illicit discharges (oils, fuels, paints and other liquids) into ditches and storm sewers, helps keep our local rivers, lakes and streams within the Rouge River Watershed clean. Please do your part by properly disposing of your liquid waste. The Bloomfield Township Solid Waste and Household Hazardous Waste programs are available for this purpose.

## Holiday Schedule

**MEMORIAL DAY**
**Monday, May 25, 2009**
Collection 1 day behind

**INDEPENDENCE DAY**
No interruption in service.

**LABOR DAY**
**Monday, September 7, 2009**
Collection 1 day behind

**THANKSGIVING DAY**
**Thursday, November 26, 2009**
Thursday collection on Friday
Friday collection on Saturday

**CHRISTMAS DAY**
**Friday, December 25, 2009**
Friday collection on Saturday

**NEW YEARS DAY**
**Friday, January 1, 2010**
Friday collection on Saturday

## Household Battery Disposal

Household batteries can be recycled on your regular trash pickup day. Simply enclose AA, AAA, C, D, 9v and others (all except automobile and RV batteries) in a small clear plastic bag and place the bag in your recycling bin.

Auto and RV batteries may be disposed of at Bloomfield Township's semi-annual Household Hazardous Waste Drop-Off Days. Or, they may be taken to the Detroit facility, please remember to call in advance.

## Mercury Thermometer Exchange

The Spring & Fall Household Hazardous Waste Drop-Off Days host a mercury thermometer exchange. Bring one or more mercury fever thermometers for disposal in exchange for a safe, mercury-free digital model. Limit one per car, while supplies last.

## Paints

LATEX paint is considered a household hazard if it is in liquid form. However, it can be disposed with your regular trash if properly prepared for pick up by drying any paint in the can and then left at the curb with the top off. To help it dry, fill the can with kitty litter or sand.

OIL-BASED paint is a household hazardous waste and can be brought to either one of the Township drop-off events.

## Tire Disposal

A state law passed in November 2004 prohibits the disposal of tires in landfills. Available options for homeowners are: 1. Local tire stores (a nominal fee may be charged) or 2. Bring tires to the Household Hazardous Waste Day, free to Township residents. Tires will not be collected along with the regular trash collection.

## Medical Sharps

Please do not place loose needles in your trash. Special containers are available for delivery to the participants' homes. Once the container is full, contact Rizzo Services at (866) 772-8900 for disposal. The cost for each container is $15, which includes collection and disposal. This service can be billed on your invoice. Please call Rizzo Services at (866) 772-8900 if you'd like more information.

You may also dispose of medical sharps with your regular household trash on a weekly basis. Please place them in a puncture proof container (such as a coffee can or heavy duty detergent container), secure the lid and label as medical sharps.

## Common Household Hazardous Wastes

**Kitchen**
Aerosol Cans
Aluminum Cleaners
Ammonia Based Cleaners
Drain Cleaners
Furniture Polish
Oven Cleaners
Bug Sprays

**Bathroom**
Alcohol Based Lotions
Disinfectants
Hair Relaxers
Medicine (expired)
Mercury Thermometers
Nail Polish
Toilet Bowl Cleaner
Tub & Tile Cleaners

**Outdoor Shed**
Fungicide
Herbicide
Insecticide
Rat Poison
Weed Killer
Fertilizer

**Garage**
Automatic Transmission Fluid
Battery Acid
Brake Fluid
Diesel Fuel
Motor Oil
Fuel Oil
Antifreeze

**Basement Workshop**
Paint - Latex & Oil Based
Paint Stripper
Turpentine
Varnish
Wood Preservative
Rust Remover
Glue

**Miscellaneous**
Artists' Paints
Dry Cleaning Solvents
Mercury Batteries
Lighter Fluid
Photographic Chemicals
Moth Balls
Shoe Polish
Propane Tanks

## Alternatives for Household Cleaning Solutions

The improper disposal of household chemicals can be hazardous to people and their environment. For years, chemicals have been thrown into the trash, on the ground or down the drain. While one home's pollution may be small, the effect of many can be significant. Each month an average community of 158,000 people discards 6 tons of toilet bowl cleaner, 22 tons of liquid household cleaner and 5.5 tons of motor oil. Unfortunately, landfills, storm drains and sewage treament plants are not designed to treat chemical wastes. Without special treatment, the chemicals stay in the environment and move into recreational and drinking water supplies. Everyone must help to solve this problem. Please visit the Township website for more information:

**www.bloomfieldtwp.org/Services/EES/Environment/HHW.htm**

## What can I put in my recycle bin?

**PLASTIC:** All household plastics, which include milk, water and juice jugs or other containers with the plastic codes 1 through 7 on the bottom, are recyclable. Remove and discard lids and rings, rinse well and flatten. Labels need not be removed. Plastic retail and grocery bags are also recycleable.

**GLASS:** We have expanded our glass recycling and now accept colored glass along with clear glass containers. Rinse to remove all leftover food. Remove rings and caps and recycle any metal ones. Labels need not be removed.

**METAL:** Metal food cans, beverage cans, kitchen cookware (pots & pans), metal coat hangers, empty aerosol cans and pie tins are recyclable. To prepare metal food or beverage cans, rinse thoroughly, paper labels need not be removed and, if possible, flatten. When handling empty aerosol cans, discard plastic caps and spray heads and place in recycle bin. Please remove any paper or foam from coat hangers and discard.

**PAPER:** Newsprint and all circulars delivered with newspaper are recyclable. If newspapers do not fit in the recycle bin, they may be placed in a brown grocery bag or bundled with twine and placed on top or at the side of the recycling bin. Phone books, magazines and brown paper bags are also acceptable recyclable items.

**CARDBOARD:** Non-wax coated with wavy corrugation in the middle, must be folded or cut-up into 2' x 2' pieces and tied securely in bundles of less than 60 lbs in weight. Discard packing material, loose food or badly stained cardboard. Place at the curbside in or next to your recycling bin.

**PAPER BOARD & BOX BOARD:** Clean cereal, shoe, detergent, tissue, gift, snack, pop/beer bottle packages are recyclable. Remove all food cellophane and liners. Flatten & stuff in the biggest paperboard box or bundle with the cardboard.

**HOUSEHOLD BATTERIES:** Flashlight, hearing aid and other small household batteries should be put in a small clear plastic bag and placed in recycling bin.

**UNACCEPTABLE ITEMS:** The following items are not accepted for recycling: paper milk or juice cartons, sytrofoam containers or packing materials, garbage, propane tanks, paint cans, colored glass, medical waste, flammable liquids, household cleaners, dry or liquid chemicals, or wood items.

*Use the blue recycling bin to store recyclables during the week. All the items may be mingled together. Materials must be clean and uncontaminated. Dirty, improperly prepared or unacceptable materials cannot be collected. Put the bin out for pickup by 7:00 a.m. on collection day.*

### Recycling Bin Full?

Clear plastic bags can be used for additional items if your bin is full. Place your recycle bin and extra recycling at least four feet from your trash to ensure that it will be picked up as recycling and not household trash.

## Website

Please visit the Bloomfield Township website at www.bloomfieldtwp.org under the "Services" heading, click on the "Solid Waste" tab for details on collection schedule and map (by collection day); extended leave program; household hazardous waste; recycling; solid waste collection; and yard waste collection.

## Solid Waste Services Available

Bloomfield Township offers several levels of service for residents through our solid waste provider, Rizzo Services. Existing service levels include single-family homes curbside, doorside and inside collection and for detached condominiums curbside and doorside collection. A senior citizen discount is also available. For more information on any of these services, please call Rizzo Services at (866) 772-8900.

Can't make the drop-off date? Household Hazardous Waste drop-off service at EQ Detroit is open year round. There is a charge for this service, so be sure to call ahead and schedule an appointment. Do the right thing and feel good about it. For more information call (313) 923-2240.

c. Bloomfield Township Newsletter – Summer 2007

SUMMER • 2007 www.bloomfieldtwp.org

# BLOOMFIELD TOWNSHIP NEWSLETTER

## New waste hauler offers Township residents expanded service and lower costs

Township residents are njoying expanded service fferings and saving more than 2 million over the eight year fe of the new solid waste haul- ıg contract with Rizzo ervices.

The new contract took effect ıly 1, and replaces the agree- ıent between the Township nd Waste Management. Bills eflecting rate changes were ıailed in June. That bill covers ervices in July, August and eptember.

Service options that residents enjoyed under Waste Management remain in effect under the new agreement including being able to choose between curbside, doorside or inside pick up services. Yard waste and bulk pick up services remain the same as do scheduled pick up dates.

Residential areas that use dumpster services will see their initial rates decrease substantially. For those residents who want to pay in advance for one year of service, one month will be free.

Included in the new contract are provisions that expand the types of material that can be recycled. These materials include: plastics of designations #1 through #7, magazines, cardboard, plastic grocery bags and even kitchen pots and pans. A complete list and set of guidelines is available at www.bloomfieldtwp.org/Services/SolidWaste/RizzoServices.htm. or by calling the Dept. of Public Works Solid Waste phone line at 248.433.7706.

## .essons learned from BTFD help 7-year-old aid mother after fall

A special course taught to ele- ıentary school students by the loomfield Township Fire Dept. nd the actions of a Hickory ;rove second-grader are being redited with getting speedy elp for a woman after a fall in ,pril.

Seven-year-old Malcolm :lark did not waste time ·hen he discovered his ıother lying unconscious on ıe floor of their home. )uickly and calmly Malcolm ialed 9-1-1 and accurately ave the dispatcher the nec- ssary information – all while omforting his frightened 23- ıonth old brother. Within ıinutes of the call, the ownship's emergency per- onnel were on the scene to are for Malcolm's mother

Malcolm learned how safe practices can minimize the potential for accidents through the "Fire Safety & Injury Prevention – Risk Watch" course administered by Bloomfield Township Fire Inspector Pete Vlahos to Bloomfield Hills Public Schools elementary students. The program was developed by the National Fire Protection Association and tailored by the Township.

"The Township was able to add to the curriculum of this national program by teaching students to identify potentially dangerous hazards in the home using the "Hazard House" as well as practicing fire escapes in the BTFD Safety Smoke House. But the greatest value of the program is building a relationship with the

Seven-year-old Malcolm Clark (right) accepts the Bloomfield Township Fire Chief's Citation for dialing 9-1-1 after his mother, Yvonne Transou (center) was injured at their home. At far left is Malcom's brother

learn to trust emergency response workers and feel comfortable when they need to call for help," Vlahos said,

Malcolm received the Fire Chief's Citation during a June assembly at his school. His mother, Yvonne Transou recovered from her accident and was proud of her son's actions and thankful

BLOOMFIELD TOWNSHIP BOARD OF TRUSTEES 2007

ELECTED OFFICIALS

ADMINISTRATION
Dave Payne, Supervisor
Janet Roncelli, Clerk
Dan Devine, Treasurer

TRUSTEES
Sherry Stefanes
David Buckley
Neal J. Barnett
Leo C. Savoie

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Jeff Salz, Chairman
Scot Goldberg, Vice Chairman
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