

HILLS HIGHLIGHTS

Summer 2011 #80

Mayor

Michael T. Zambricki

Mayor Pro Tem

Sarah H. McClure

City Commissioners

Patricia A. Hardy
Michael D. McCready
Constance Salloum

City Manager

Jay W. Cravens

City Hall

45 E. Long Lake Road
Bloomfield Hills, MI
48304-2322

phone: 248-644-1520

fax: 248-644-4813

www.bloomfieldhillsmi.net

City Office Hours

8:30 a.m. to 4:30 p.m.
Monday-Friday

Non-Emergency

Police and Fire: 248-644-4200

Emergency: 911

City Commission Meetings

Second Tuesday of every
month at 7:30 p.m.

Planning Commission Meetings

Second Tuesday of every
month at 4:00 p.m.

Zoning Board of Appeals Meetings

Third Tuesday of every
month at 4:00 p.m.



“BEST PRACTICES” TO UNDERSCORE CITY AGENDA *by Mayor Michael T. Zambricki*

July 1 heralds the beginning of our fiscal year, and financial issues will dominate our agenda over the next year. During Fiscal 2011-12 our priorities are to:

- *Review and improve the budget process;*
- *Improve the metrics used to evaluate the road replacement program;*
- *Amend ordinances to ensure compatibility with our Master Plan;*
- *Improve resident communications;*
- *Track and analyze the impact of new state legislation; and*
- *Resolve the library debate.*

This year we aim to enhance fiscal efficiency through best practices. Recently, the process of purchasing services and supplies was amended, and our hazardous waste collection process has been improved. A portion of our millage was segregated to ensure continuity of our road replacement program. Library negotiations have resulted in a substantially reduced millage alternative with the Birmingham Baldwin Library that voters will decide this November.

To accomplish our goals over the next few months, the commission will place particular emphasis on the following business processes:

1. Management Evaluation We will revise the City Manager performance appraisal process to set expectations and measure performance against objectives. In addition we will revise performance appraisals for department management staff in the Finance, Public Safety, DPW, and City Clerk's office to link accountability with specific City objectives.

2. Best Practices We will employ best practices to accomplish certain municipal functions. The road building process is a good example. Extending the useful life of our streets is dependent upon engineering the proper pavement base, and reducing the damaging effects of poor drainage. That may require installing certain infrastructure improvements before laying new pavement.

3. Metrics. We will establish metrics where appropriate to measure the accomplishment of goals against criteria such as quality, quantity, cost and time.

Continued... page 2

Continued... "BEST PRACTICES" TO UNDERScore CITY AGENDA

4. Technology We will evaluate the use of technology to improve our business processes. The City website and email will play a more prominent role in communicating with our residents. Direct feedback through the use of questionnaires and surveys will be solicited.

5. Legislation We will assess the impact of State legislation on our community, particularly on our finances. As state law changes, we will analyze the effects on our City, review the options by which we can respond and develop a plan.

Over past decades, our City enjoyed a strong financial position; however, the national housing fiasco has significantly impacted our tax base. We have reduced the 2011-2012

budget using cost saving measures such as increasing part-time employment to decrease legacy costs, and adopting cost-saving health care benefit measures. As we consider the additional opportunities and alternatives available to accomplish our goal of fiduciary responsibility, we invite you, our citizens, to provide your ideas and talents to help address our challenges. Our aim is to continue to offer the same high standards and quality of life, but at a lower cost.

Bloomfield Hills remains one of the most desirable addresses in which to reside, not just in Michigan but nationwide. With the courage to make difficult decisions today and a strategic view for the future of our City, together we will maintain and enhance our community for years to come.

Clerk's Corner *by Amy L. Burton, City Clerk*



GET OUT AND VOTE!

November 8, 2011-Election

Absentee ballots are available 30 days prior to Election Day. If you would like to vote via absentee ballot, an absent voter application must be completed before each election. Absent Voter Applications are available at City Hall or on the City's website at www.bloomfieldhillsmi.net.

LAST DAY TO REGISTER TO VOTE

October 11, 2011 – Last day to register to be eligible for the November 8, 2011 Election

Applications for Voter Registration are available at the Clerk's Office or on the Secretary of State website at www.michigan.gov/sos

JOIN THE BLOOMFIELD HILLS ELECTION TEAM!

The City of Bloomfield Hills is always accepting applications for election inspectors. Qualified election inspectors must be registered voters of Oakland County,

must declare a political party affiliation and are required to attend one training session before Election Day. Election inspectors are compensated for their days work. Applications are available on the City's website at www.bloomfieldhillsmi.net. For more information call the Clerk's Office at (248) 530-1403.

HOMEOWNER'S ASSOCIATIONS

City Staff regularly receives inquiries from future property owners, realtors, architects and contractors on the topic of homeowner's associations. The queries range from verifying architectural standards to association dues. By notifying the City Clerk of your association's primary contact, we hope to assist in providing a connection between your organization and those seeking your service. Email aburton@bloomfieldhillsmi.net or call Amy Burton at (248) 530-1403 to register your association.



Comments from Our New Commission Member

Connie Salloum

At the May 10th City Commission meeting, I was sworn in to complete the second year of Robert Toohey's term. Bob had resigned from the Commission to pursue his interest and dedication on the library issue. He had contributed much to the City and we all are very grateful to him. I feel it is an honor and privilege to fill his seat.

This past year, as a member of the Planning Commission, I have also served on the Ordinance Task Force where we are reviewing and revising our current zoning ordinances, where needed, to become The Bloomfield Hills of Tomorrow while preserving our city's character.

As of this writing, we are finalizing our recommended revision on Fences, Walls and Gates within our city. Next on our agenda is the review of the Woodlands Protection Ordinance.

I enthusiastically look forward to this next year, both as a City Commissioner and an Ex-Officio member of the Planning Commission.

Message from the Chief

by Chief Richard J. Matott

At last...summer is here! Almost everyone will travel the highways on vacation or to attend holiday events such as the fast approaching July 4th weekend with fireworks booming. Unfortunately, in the midst of all the joyful "ooohhh's and aaahhh's" could be an alarming scream ... "Call 911! There's been a terrible accident!"—a grim reminder that fireworks are explosives capable of maiming or killing, if you do not follow the recommended safety practices listed on the devices or which can be found on the internet at a site such as this:
www.fireworksafety.com.

Then, before we know it, the traditional end of summer is here with Labor Day weekend picnics and water related activities. Alcohol and water mix scientifically, but can be deadly with overindulgent human interaction, and boaters are reminded to insist that everyone wear the required flotation devices, especially children.

Call the Public Safety Department at 248-644-4200 or visit our website at bloomfieldhillspolice.com for information concerning the following services provided for you at no additional cost:

HOUSE WATCH...checks of your home by Officers while you are away for a weekend or longer.

KEY PROGRAM...program to insure access to your home by the Department or yourself.

ALARM MONITORING PROGRAM...cost saving basic alarm monitoring service.

FIREARMS PRACTICE RANGE...access to the shooting range to maintain your firearms proficiency.

Have a great, safe summer!!



Questions To Ask Your Lawn Care Provider

by Laura Grazwalski, Environmental Analyst at HRC

Lawn fertilizer and pesticides are among the major pollutants found in storm water runoff. Lawn service providers throughout Southeast Michigan are being asked to minimize fertilizers and pesticides – but chemical use reduction depends on customer interest.



Follow these helpful tips below to protect water quality at home:

Questions to Ask Yourself:

1. What are your goals regarding watershed protection? Are you concerned about pollution from storm water runoff? Are you concerned about exposure to pesticides?
2. Are you willing to recommend mowing practices to your lawn care provider? Grass maintained at 2 1/2" to 3" is healthier and shades out many weeds.
3. Are you interested in low-maintenance ground covers, as a substitute for grass, such as Michigan native plants? For informational brochures, contact the Natural Area Preservation office, Ann Arbor Department of Parks and Recreation, at: (734) 996-3266, or contact Southeastern Oakland County Water Authority (SOCWA) at: (248) 546-5818, http://www.socwa.org/lawn_and_garden.htm.

Questions to Ask Your Lawn Care Provider:

1. Do you offer on-site consultation?
2. Do you recommend a soil test before offering a fertilizer program? Contact Oakland County MSU-Extension at: (248) 858-0880 for additional information.
3. Do you offer slow-release nitrogen fertilizers and / or low-phosphorus fertilizers? Many soils in Michigan already contain a sufficient amount of phosphorus; therefore excess phosphorus in your fertilizer may not be needed. Too much phosphorus or nitrogen added to your lawn can become detrimental to nearby waterways and their inhabitants. A number of local hardware stores and nurseries provide a variety of earth-friendly fertilizers to pick from. Contact ACO Hardware at: (248) 852-0808 or SOCWA at: (248) 288-5150 for details.
4. Do you wait until mid-April to begin fertilizer applications? If fertilizer is applied in the fall, you will have a green lawn in early spring, and won't need to fertilize before May.

Do not spread fertilizer when the ground is frozen. There are a number of watershed-friendly lawn care companies in your local area.

Contact: Michigan Green Industry Association (MGIA) at: (248) 646-4992, www.landscape.org, or the SOCWA lawn and garden web page, http://www.socwa.org/lawn_and_garden.htm





Financial Progress and Continued Challenges

by Commissioner Sarah McClure

“Significant progress had been made to improve the City Financial situation, although much work has yet to be done”.



At this time last year, the budget that was approved for the fiscal year ending June 30, 2011 was expected to have a \$500,000 shortfall. That amount

would have had to come out of our General Fund. Due to the hard work of the Commission, Finance Director Lisa Dolan, City Manager Jay Cravens, and the rest of the staff, it looks like this year the City budget will instead break even, with possibly a small surplus. Cost saving actions include self-funding retiree prescriptions, going out for competitive bids for our consultants and vendors, freezing non-union staff pay, and hiring part-time staff when a full time person retired. These cost savings and efficiencies have occurred without cutting any personnel or changing services that our residents expect.

The new fiscal year begins July 1st and we will be losing another \$580,000 due to declining property tax revenues. Out of an \$8,600,000 budget this is a significant amount. The City has found cost savings for almost half of the decline in revenues but it was decided that we should not dip into our General Fund to make up the difference as we want to maintain our AAA bond rating and recommended reserves.

As a result, the Commission voted May 10th to increase the millage to balance the budget. The Commission voted to include an amount so we could continue the replacement and repair of our roads. The millage will increase by .8 mills (.45 to balance the budget and .35 to continue with our road projects). Subsequently the portion of your tax bill that is City taxes will go from 9.05 mills to 9.85 mills.

For most residents this .8 mill increase **will not** increase your tax bill as your taxable value has declined by a similar amount. Even with this increase the City of Bloomfield Hills will have the lowest, or one of the lowest

tax rates, of all thirty communities in Oakland County. This is true even if you take in to account other services such as parks or garbage pickup that other communities may provide. (Your actual tax bill includes mills for the schools, County, Oakland Community College, etc. and totals about 34 mills.)

The Oakland County tax assessor is predicting another two years of property tax revenue declines before stabilizing. We don't know if that is what will happen, but we will continue to try to find cost savings and ways to do things smarter and better.

Finally, another big issue is the City's long term liabilities, which are \$22,000,000 for pension and OPEB (other than pension employee benefits). We are currently paying \$1.2 million a year towards these obligations but we will need to continue to work with our unions to try to make these obligations sustainable. In addition, we are currently paying \$571,000 a year towards our \$11,000,000 liability for completed road projects.

Much of the City financial information including presentations, audited financials, and the budget can be located on the City web site, www.bloomfieldhillsmi.net.



Tree Initiative for Woodward Avenue

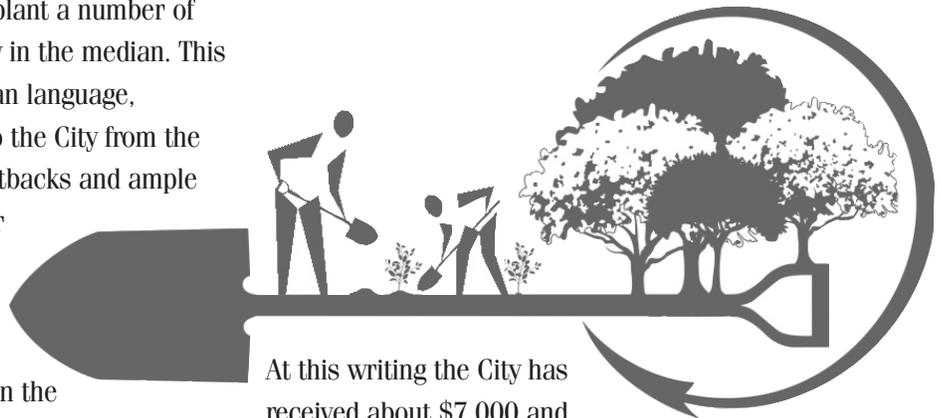
by *Commissioner Sarah McClure*

“Woodward Avenue provides a gateway to the City from the north and south. Its generous building setbacks and ample landscape elements establish a character unique to Bloomfield Hills”.

Several months ago, the City Commission agreed to a proposal for a one-year tree initiative to plant a number of trees in the Woodward corridor, primarily in the median. This project would comply with the Master Plan language, “Woodward Avenue provides a gateway to the City from the north and south. Its generous building setbacks and ample landscape elements establish a character unique to Bloomfield Hills. Entryway landscaping and signage that is in harmony with these qualities accentuate this impression. The City intends to retain the distinctive look and feel of this major artery by enacting ordinances necessary to retain these characteristics, and by beautifying public property through landscaping and maintenance.”

The trees planted will be a diverse specimen group, including both evergreens and deciduous trees, providing four season beauty. The goal is to plant 100 trees next fall for \$75,000. This figure includes monies for watering and maintenance.

Due to budget constrains in this current environment, funds will be raised from private sources. The many non-profits in the City are being approached as are businesses along Woodward Avenue. Also, residents who wish to participate can donate and receive a tax receipt from the City. All donors will be recognized at the end of the project.



At this writing the City has received about \$7,000 and another \$8,000 in pledges. Because an anonymous donor has agreed to match the first \$25,000 in donations, we have approximately \$30,000 towards our goal.

If you are interested in participating in this project or have any questions, please contact City Manager Jay Cravens jcravens@bloomfieldhillmi.net or Commissioner Sarah McClure smcclure77@aol.com.

Checks should be made out to the City of Bloomfield Hills and “tree initiative” should be written in the memo.



Long established Bloomfield Hills Post Office leaves city

by Jay Cravens, City Manager

The Bloomfield Hills Post Office, located at 71 E. Long Lake Road, is closing its retail operations and post office box services. Beginning Tuesday, July 5, 2011, retail and post office box customers may use the U.S. Postal facility at 2050 South Boulevard for postal services.

Preliminary discussions with postal officials to have letter drop boxes placed in the City parking lot are under way and details will hopefully be finalized in the coming weeks.

If you are currently a post office box customer, your mail will be delivered to the South Boulevard location. You will not be required to change your mailing address and zip code if you choose to use the South Boulevard location. Contact the local postmaster at (248) 332-3981 for any questions you may have.



Update on Library Services Discussions

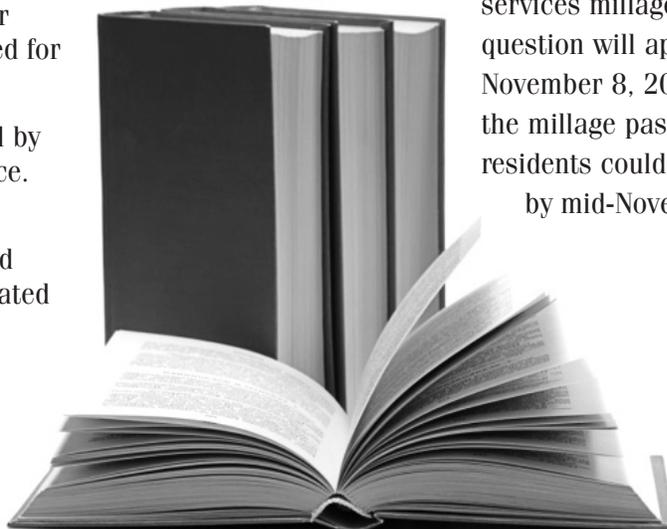
by Jay Cravens, City Manager

Earlier this year, City officials began discussions with Baldwin Public Library to see if city residents could obtain library services. In early June, both parties reached agreement on several key discussion provisions. The provisions agreed upon are as follows:

- ✦ The library services agreement would initially cost the City \$268,681 for the first year. Subsequent years would increase by the inflation rate or five percent, whichever is less.
- ✦ The agreement would be for a three year period and would be automatically renewed for successive two-year periods.
- ✦ The agreement could also be terminated by either party with six months advance notice.
- ✦ The definition of "residents" has been expanded slightly to include employers and employees of business establishments located within the City's corporate limits.
- ✦ The City would assign Baldwin Library all penal fines and state aid grants and all fine or other charges or fees with respect to Bloomfield Hills' residents.

✦ Baldwin would guarantee access to their facilities, collections and other services. However, they would be held harmless from any legal action that might involve Bloomfield Hills and other libraries.

The City Commission has now assigned Commissioner Hardy, Commissioner McCreedy, Manager Cravens and City Attorney Bill Hampton to negotiate a draft library services agreement with Baldwin Public Library officials. The agreement will not be finalized or signed by the City until voters have the opportunity to vote on a library services millage. The millage question will appear on the November 8, 2011 election ballot. If the millage passes, Bloomfield Hills' residents could have library service by mid-November.





Building Safety...

It's in Our Name by Larry Rospierski, Building Official

May was proclaimed as **Building Safety Month** by the President, the governor and our mayor but obviously this newsletter will have arrived too late. However, it's never too late for a quick check of your home to make sure you and your family are assured of a reasonable level of protection against life-safety hazards. Walk around the house with this checklist in hand and see what needs to be improved:

- We update our computer programs, hair styles, automobiles and wardrobes. Do we update our smoke detectors? Many homes built before 2000 do not have them installed in the locations that are currently recommended by minimal code standards: There should be one on each level of your home, one inside each bedroom and one in the hallway within ten feet of the bedroom doors. The types of installations in order of protection are:

- Wired into your household electrical system with battery back-up. These will all sound off when an alarm situation is triggered in one area of the home;

- Some units wired in the household electrical system with the rest being activated by radio control. These will work in the same fashion as the hard-wired units.

- Ten year battery operated units.

- If you rely on battery-operated smoke detectors, have you tested them lately and changed the batteries?



- Do you have a carbon monoxide detector in the vicinity of each bedroom?

- Do you have ground fault circuit interruption outlets (Gfci) in all wet locations? (These are the plugs that "trip" when there is a "fault" in the system and prevent electrocution.) If you don't, the experience can be quite "shocking". The required locations are at or near all counters that contain a sink or lav, laundry rooms, garages and outdoor receptacles.

- Check all handrails and guardrails to make sure they are securely fastened.

- Are the gates around your swimming pool operating correctly (self-closing, self-latching)?



- Finally, it's probably a good time to make sure your fire extinguisher (you do have one, right?) is fully charged and all members of your household know how it operates.

"It's the same old song" we hear over and over again:

Unlicensed contractors give the best price for shoddy work and then skip and run with your check. The unhappy homeowner calls our office only to find out that it's a long legal process to obtain minimal satisfaction or restitution. What can you do to protect your home and avoid financial disaster?



1. Make sure that the contractor is properly licensed. The State of Michigan requires that any residential improvement in excess of \$600 must be conducted by an entity that is properly licensed for that activity. If a proper license is not provided to you as proof, send them packing. (By the way, check the expiration date...most licenses expired May 31, 2011 and must be renewed.)

2. Make sure the contractor obtains a permit from the City for his work. Many construction activities require permits. You can verify permit requirements with our staff or online. All of our applications are available online. Mechanical (furnace/AC) and plumbing permits may only be issued to LICENSED parties.

3. Assuming that a permit is needed, make sure the contractor calls for all of the required inspections. Do NOT pay a contractor in full until all the inspections have been completed and the work approved. Our inspectors will leave a green sticker at the job that will read "final" and list the permit number and the date of the inspection.

Common excuses we hear ALL the time:

When caught working without a permit: "I didn't know a permit was required for that". (Because you didn't ask).

When covering work that should have been inspected: "Since when is THAT inspection required?" (You should have read the list of required inspections we print and include with EVERY permit we issue.)

Continued... next page

Building Safety... Continued

When our inspectors discover work that doesn't meet code standards: "I've been doing it that way for thirty years". (And probably wrong for thirty years too.)

When objecting to a required permit: "Yours is the only City that requires a permit for that". (Not so. We are constantly in touch with other Building Officials to make sure that we are all on the same page. This is a common excuse for a lazy contractor).

Homeowners, contractors and other licensed professionals are invited and encouraged to contact our staff if there are any questions whatsoever as to permit requirements or inspections we conduct.



Public Safety Notes *by Commissioner Michael McCready*

"This past winter many of our Public Safety Officers studied for the Command exam in order to be considered for promotion".

Recently our Public Safety Department promoted two Officers: Noel Clason to Lieutenant and Chad Ostrander to Sergeant. We congratulate these men on their hard work and success. These openings were due to the expected retirement of one our lieutenant's and a sergeant retiring due to a disability that occurred while on duty. There may be another promotion to sergeant in the coming months to fill our command unit needs. While these promotions are good for the officers that have worked diligently and are dedicated to our community, this also leaves us with an option to hire more Public Safety officers. Currently there is the same coverage as in the past on every shift as our Public Safety Officers are serving overtime to fill the schedules. Because two additional officers were hired in 2008 to reduce overtime, we are at the staffing level of three years ago.

The City Commission has requested an operational report from City Manager Jay Cravens and Director of Public Safety Rick Matott that examines our future manpower needs. We expect to have the operational report by August so we can determine when and how these positions will be filled.

Another area in Public Safety that the City Commission has worked with our administration is in Dispatch. One full time City dispatcher resigned and we are hiring part time dispatch personnel to fill the work schedule which requires a dispatcher on duty 24/7. This will reduce benefit and retirement costs as well as overtime. The dispatch union agreed to these changes to help the City reduce expenses. We have not filled all the part time positions in the dispatch department but Chief Matott should have that completed within a few months.

The City Commission and staff are committed to providing our residents with the services that they expect. An effective Public Safety Department is part of this commitment.



SOCRRA to provide special household waste disposal to Hills residents. (Replacing hazardous waste days)

by Jay Cravens, City Manager



We are pleased to announce that residents will soon be able to dispose of household hazardous waste products and discarded electronic devices at the Southeastern Oakland County Resource Recovery Authority (SOCRRA) disposal facility at 991 Coolidge Highway in

Troy. As of July 1, 2011, residents may make an "appointment" to use the facility which is open from 9:00 a.m. to 4 p.m. Monday through Friday.

Appointments to dispose of household materials requiring special handling, processing and disposal, may be made by calling SOCRRA at (248) 288-5153. Once an appointment has been scheduled, residents may dispose of any combination of household hazardous waste up to ten gallons and/or used electronic equipment up to 80 pounds.

There will be no direct charge to you for this service for up to two appointments in a calendar year. The City of Bloomfield Hills will be assessed for the disposal costs, replacing the annual hazardous waste collection day traditionally held in mid-September. A complete list of typical "special household wastes" is listed on our website, www.bloomfieldhillsmi.net, under the "Community" tab.

A listing of unacceptable special waste is also included at this location. If you do not have access to the internet, this list is in a brochure available at City Hall.

SOCRRA accepts computer monitors, CPU's, printers, TV's, radios, telephones, cell phones, copy machines, fax machines, stereos, DVD, VDR and CD players. SOCRRA will also dispose of old medicines. Don't take the chance of



contaminating the ground water or drinking water by flushing them down the toilet. Instead, empty your unused or expired medicine into an unmarked plastic bag and take them with you to your appointment. Narcotics are not accepted.

Recyclable household waste may be disposed of without an appointment. A list of accepted recyclable household waste materials is on the SOCRRA website, www.socrra.org.

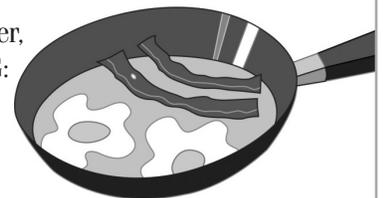
REMEMBER! SOCRRA ACCEPTS MATERIAL FROM HOMES, NOT BUSINESSES. Businesses may call: Environmental Recycling Group, 13040 Merriman Suite 200 Livonia, Mi 48150 Call (734) 437-9650 to make arrangements.

Preventing Sewer Backups

Fat, oil, and grease (FOG) in sewer pipes create pollution problems in Bloomfield Hills, and many communities. FOG enters sewer pipes through restaurant, residential, and commercial sink drains. Once in the sewer, FOG sticks to the pipe and thickens. FOG can build up and eventually block the pipe. Blockages in sewer pipes can send sewage backward - out of manholes into streets, rivers, or up floor drains in homes.

Fat, oil, and grease are by-products of cooking found in: food scraps, meat fats, lard, cooking oil, butter, margarine, or shortening. Follow these tips to protect our environment and keep drains clear of FOG:

- Pour or scrape greasy or oily food waste into a container or jar;
- Allow grease to cool or freeze in the container before throwing it in the trash;
- Do not use hot water to rinse grease off cookware, utensils, or dishes. Wipe it off with a paper towel or dish rag instead;
- Keep drains clean by pouring 1/2 cup baking soda down the drain, followed by 1/2 cup vinegar. Wait 10 to 15 minutes and then rinse with hot water.



Bloomfield Hills Highlights Also Available Electronically

In an effort to reduce expenditures the City will be limiting the publication of the Hills Highlights in print form to twice a year. Printed versions of the City's newsletter will be printed in the early summer and fall.

In 2010, the City launched an electronic version of the Hills Highlights. The electronic version of Hills Highlights will be available about six times a year. For those interested in subscribing please visit the Bloomfield Hills website at www.bloomfieldhillsmi.net. The process only takes a minute to sign up.



2011 BLOOMFIELD HILLS CITY COMMISSION

Michael T. Zambricki, Mayor
Sarah H. McClure, Mayor Pro-Tem
Patricia A Hardy, Commissioner
Michael D. McCready, Commissioner
Constance Salloum, Commissioner

EMERGENCY:

Police, Fire, Medical 911
After Hours (non-emergency)
(248)644-4200

CITY GOVERNMENT

Manager's Office (248)530-1404
Building Official (248)530-1408
Clerk's Office (248)530-1403
Finance & Treasurer (248)530-1402
Police Department (248)644-4200
Public Works (248)203-0621

CITY SERVICES

Animal Control (248)644-4200
City Hall Main (248)644-1520
Code Enforcement (248)530-1410
Building & Permit Info. (248)530-1400
E-mail: manager@bloomfieldhillsmi.net.
Fire Marshall (248)530-1409
Inspection Line (Building) (248)593-9350
Planning & Zoning Info. (248)530-1404
Police Services (Non-emerg.) (248)644-4200

Where to Get Answers

Property / Assessing Info. (248)858-0084
(Oakland County)
Sanitary Sewer Service & Billing (248)356-6299
Street Maintenance (248)203-0621 (248)530-1404
Voting Information (248)530-1403
Water Service & Billing
(248)858-1110 (7:30 a.m. – 6:00 p.m.)
Water & Sewer Line Repair
(248)858-0487 (8:00 a.m. – 4:00 p.m.)

CITY STAFF

Jay W. Cravens, City Manager
Amy L. Burton, City Clerk
Lisa Dolan, Finance Director / Treasurer
Richard J. Matott, Director of Public Safety
Larry Rospierski, Building Official
Jamie Spivy, DPW Foreman

OTHER SERVICES

AT&T Repair Service (800)515-7272
Amtrak (Info / Reservations) (800)872-7245
Birmingham (City) (248)530-1800
Birmingham Public Schools (248)203-3000
Birmingham / Bloomfield Chamber (248)644-1700
Bloomfield Hills Country Club (248)644-6262
Bloomfield Hills Post Office (248)642-0369
Bloomfield Hills Schools (248)341-5400
Bloomfield Township (248)433-7700
Bloomfield Township Police Dept. (248)433-7755
Bloomfield Open Hunt (248)644-9411

Comcast Customer Service (248)855-6971
Customer Advocate (734)254-1690
Consumers Power
(Service, Billing & Emergencies) (800)477-5050
Cranbrook (General) (248)645-3000
Detroit Edison (Customer Services & Emergencies)
(800)477-4747
Greater Bloomfield Senior Association
(248)341-6450
Haven (Domestic Violence) (248)334-1274
(or Toll Free) (877)922-1274
Oakland County (248)858-1000
Oakland County Assessor (248)858-0084
Oakland County Health Department (248)858-1280
Oakland County Register of Deeds (248)858-0561
Oakland County Treasurer (248)858-0611
Oakland Water Resources Commission
(248)356-6299
Road Commission for Oakland County
7:30 a.m. – 4:15 weekdays (877)858-4804
After hours & weekends (248)858-4895
SOCRRA (248)288-5153
Troy Public Library (248)524-3538
U.S. Post Office (General) (800)275-8777
(South Boulevard) (248)332-3981
Village Club (248)644-3450
West Bloomfield Township (248)451-4800
48th District Court (Information – Probation)
(248)433-9373 (Criminal) (248)647-1141

Bloomfield Hills



City of Bloomfield Hills
45 E. Long Lake Road
Bloomfield Hills, MI 48304-2322

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FIRST CLASS
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